

INTERNSHIP IN BARCELONA

Customer Service and Sales

Our partner is a renting scooters company

DESCRIPTION

- Booking Management: Online, Phone, Face-to-face
- Reception of clients: Orientation / presentation of products, Contract of rent
- Tourism information to customers and experience planning
- Explanation of safety rules and basic driving rule
- Customer management:
- Tourism information during the stay
- Assistance to the needs of the client, Closing contract, bond return, Fleet control

REQUIREMENTS

- 4 to 6 months
- You have to speak 3 European languages (including your native one)
- English, Spanish, German. French, Italian others
- 400 euros/month
- Start: May 2018